



File No. Y-13/77/2022(C.No.9132923)

Dated :07.02.2025

RFQ-CUM-RFP DOCUMENT FOR PREPARATION OF FUNCTIONAL PLAN ON SMART AND DIGITAL NCR - 2047”

REPLY TO PRE-BID QUERIES

1. DELLOITE

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY						
1.	Page 4 <u>NOTICE INVITING TENDER</u> Clause 3: Tender Schedule Subclause v.: Last Date & Time of Submission of Bid	3. The tender Schedule is given below:- <table border="1"><thead><tr><th>S. No.</th><th>Name of Activity</th><th>Date & Time</th></tr></thead><tbody><tr><td>v)</td><td>Last date & time of submission of bid</td><td>20th February 2025 (1700 hrs)</td></tr></tbody></table>	S. No.	Name of Activity	Date & Time	v)	Last date & time of submission of bid	20 th February 2025 (1700 hrs)	We request you to kindly extend the bid submission deadline by at least 2 weeks from the date of receiving responses to the pre-bid queries to ensure that the bidders have sufficient time to make the changes in accordance with the pre-bid response.	No change No new clause added and no major changes have been done. Hence, no extension required.
S. No.	Name of Activity	Date & Time								
v)	Last date & time of submission of bid	20 th February 2025 (1700 hrs)								

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
2.	Page 10 Section 3: Information to Bidding Entities Subsection 3.1: General Conditions Clause (xxii)	(xxii) The successful entity will also be required to take out an insurance within 07 days of LOA acceptance or before contract signing whichever is earlier. This shall be in form of a Professional Liability Insurance, with a minimum coverage equal to total contract value for this consultancy and valid for 24 months after final approval of Report by Client.	Our firm has following insurances: a) Professional Indemnity Insurance (PII) which provides cover for losses arising on account of errors and/or omissions in the performance of the contract where it is proven that there is no wilful misconduct on Deloitte's part. b) Commercial General Liability (CGL) Insurance which provides cover against third-party liabilities arising on account of bodily injury including death and/or tangible property damage. Cover of each insurance will be equal to the value of the contract. We request you kindly consider our firm level insurances to fulfil the insurance clause of the contract.	No Change
3.	Page 10 Section 3: Information to Bidding Entities Subsection 3.1: General Conditions Clause (xxii)	(xxii) The successful entity will also be required to take out an insurance within 07 days of LOA acceptance or before contract signing whichever is earlier. This shall be in form of a Professional Liability Insurance, with a minimum coverage equal to total contract value for this consultancy and valid for 24 months after final approval of Report by Client.	We request you to kindly update this clause as follows: <i>The successful entity will also be required to take out Professional Liability Insurance, with a coverage equal to total contract value.</i>	No Change

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP						Points of clarification						NCRPB REPLY																														
4.	Page 11 Section 3: Information to Bidding Entities Subsection 3.2: Deliverables and Time/Payment Schedule	Deliverables, Completion Time for Various Stages and Payment Schedule <table border="1" data-bbox="389 448 1025 1393"> <thead> <tr> <th>S. No.</th> <th>Stage Report/Deliverables</th> <th>No. of Copies</th> <th>Schedule</th> <th>Cumulative Time Period (from date of LoA acceptance by the selected consultant)</th> <th>Payment Schedule (% of total approved cost)</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Inception Report</td> <td>15 Hard + soft copy</td> <td>6 weeks</td> <td>6 weeks</td> <td>10% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of inception report by NCRPB</td> </tr> <tr> <td>2.</td> <td>Interim Report</td> <td>15 Hard + soft copy</td> <td>14 weeks</td> <td>20 weeks</td> <td>15% will be released only after duly verifying the quality, usefulness,</td> </tr> </tbody> </table>						S. No.	Stage Report/Deliverables	No. of Copies	Schedule	Cumulative Time Period (from date of LoA acceptance by the selected consultant)	Payment Schedule (% of total approved cost)	1.	Inception Report	15 Hard + soft copy	6 weeks	6 weeks	10% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of inception report by NCRPB	2.	Interim Report	15 Hard + soft copy	14 weeks	20 weeks	15% will be released only after duly verifying the quality, usefulness,	We request you to kindly change the payment schedule given in the RFQ-cum-RFP to the one detailed in the following table. The changes have been underlined: <table border="1" data-bbox="1052 520 1630 1377"> <thead> <tr> <th>S. No.</th> <th>Stage Report/Deliverables</th> <th>No. of Copies</th> <th>Schedule</th> <th>Cumulative Time Period (from date of LoA acceptance by the selected consultant)</th> <th>Payment Schedule (% of total approved cost)</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Inception Report</td> <td>15 Hard + soft copy</td> <td>6 weeks</td> <td>6 weeks</td> <td>10% will be released only after duly verifying the quality, usefulness, implementability and acceptance</td> </tr> </tbody> </table>						S. No.	Stage Report/Deliverables	No. of Copies	Schedule	Cumulative Time Period (from date of LoA acceptance by the selected consultant)	Payment Schedule (% of total approved cost)	1.	Inception Report	15 Hard + soft copy	6 weeks	6 weeks	10% will be released only after duly verifying the quality, usefulness, implementability and acceptance	No Change
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							implementability and acceptance & approval of interim report by NCRPB						e & approval of inception report by NCRPB	
		3.	Draft Report (including observations & suggestions)	15 Hard + soft copy	18 weeks	38 weeks	20% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of draft final report by NCRPB	2.	Interim Report	15 Hard + soft copy	14 weeks	20 weeks	<u>25%</u> will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of interim report by NCRPB	
		4.	Final Report	30 Hard + soft copy	10 weeks	48 weeks	20% will be released only after duly verifying the quality, usefulness, implementability and submission of Final Report	3.	Draft Report (including observations & suggestions)	15 Hard + soft copy	18 weeks	38 weeks	<u>25%</u> will be released only after duly verifying the quality, usefulness	

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP						Points of clarification						NCRPB REPLY
		5.	Approval of Report/ Functional Plan	30 Hard + soft copy	Subject to approval	Subject to approval	25% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of Final Functional Plan						, implementability and acceptance & approval of draft final report by NCRPB	
		6.	Handholding Support for one year after approval of functional plan for FP implementation				10% (2% each at the end of 1 st , 2 nd & 3 rd quarter and remaining 4% at the end of the 4 th quarter) will be released as Final payment on satisfactory completion of handling support for one year	4.	Final Report	30 Hard + soft copy	10 weeks	48 weeks	20% will be released only after duly verifying the quality, usefulness, implementability and submission of Final Report	
								5.	Approval of Report/ Functional Plan	30 Hard + soft copy	Subject to approval	Subject to approval	<u>10%</u> will be released only after duly verifying the	

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification					NCRPB REPLY
							quality, usefulness, implementability and acceptance & approval of Final Functional Plan	
			6.	Handholding Support for one year after approval of functional plan for FP implementation			10% (2% each at the end of 1 st , 2 nd & 3 rd quarter and remaining 4% at the end of the 4 th quarter) will be released as Final payment on satisfactory completion of handling	

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													support for one year		
5.	Page 11 Section 3: Information to Bidding Entities Subsection 3.2: Deliverables and Time/Payment Schedule Point 6	Deliverables, Completion Time for Various Stages and Payment Schedule						S. No.	Stage Report/Deliverables	No. of Copies	Schedule	Cumulative Time Period (from date of LoA acceptance by the selected consultant)	Payment Schedule (% of total approved cost)	Kindly provide information about the following with respect to the Handholding Support phase: i. Whether any implementation, software development, application development or technical implementation work is envisaged as a part of this phase. ii. Kindly detail the effort-estimate and the resources required in the implementation phase, i.e. the man hours required and the experts to be involved. iii. Kindly confirm whether the support is required on-site at NCRPB's office, or if it can be provided remotely.	i. Refer RFQ cum RFP document, Section 3.3 (i), Page 13 ii. Refer RFQ cum RFP document, Section 3.3 (i), Page 13 As per work requirement
6	Handholding Support for one year after approval of functional plan for FP implementation				10% (2% each at the end of 1 st , 2 nd & 3 rd quarter and remaining 4% at the end of the 4 th quarter) will be release										

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							d as Final payment on satisfactory completion of handling support for one year			
6.	<p>Page 13</p> <p>Section 3: Information to Bidding Entities</p> <p>Subsection 3.3: Support by successful bidding entity after approval of functional plan</p> <p>Clause (ii)</p>	<p>(ii) At least 2 workshops for the Functional Plan for each stage with minimum 50 participants (excluding NCRPB officials) from NCR participating states, concerned Central Ministries/Departments and implementing agencies, to be conducted by the successful Bidder. All costs to be borne by the bidder. This can be part of consultancy fee under the financial bid.</p>							<p>As per the table in Section 3, subsection 3.2 “Deliverables and Time/Payment Schedule”, we understand that the “stages” here refers to the different reports (inception, interim, draft, final report etc.) to be submitted by the bidder. As subsection 3.3, clause (ii) refers to the Handholding Support phase, kindly confirm what is meant by “each stage” in this case.</p> <p>Is the consultant expected to conduct at least 2 workshops for each stage report i.e. inception report, interim report, draft report, final report and functional plan. Kindly confirm.</p>	<p>Refer RFQ cum RFP document, Section 3.2 Table (col. 2), Page 11</p>

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7.	Page 13 Section 3: Information to Bidding Entities Subsection 3.4: Procedure for Monitoring & Review of the Assignment Clause (iii)	3.4 Procedure for Monitoring & Review of the Assignment (iii) In case of delay in submission of the above-mentioned deliverables as per given schedule, a penalty of 0.5% per week of delay subject to maximum of 10% of the payment due in this regard shall be levied. Getting timely clearances from all concerned agencies and departments, required for the preparation of Functional Plan shall be the responsibility of successful bidder.	We request to kindly update this clause as follows: <i>In case of delay solely attributable to the Consultant, in submission of the above-mentioned deliverables as per given schedule, a penalty of 0.5% per week of delay subject to maximum of 10% of the payment due in this regard shall be levied. Getting timely clearances from all concerned agencies and departments, required for the preparation of Functional Plan shall be the responsibility of successful bidder.</i>	No Change
8.	Page 17 Section 3: Information to Bidding Entities Subsection 3.10: Submission, Receipt & Opening of Proposals Clause 3.10.2	3.10.2 An authorized representative of the bidding entity shall initial all pages of the proposal. The representative's authorization is confirmed by a written Power of Attorney accompanying the Proposal.	As we are a Limited Liability Partnership firm, our board issues a resolution declaring partners as authorized signatories and enables them to represent the firm. Kindly allow this resolution to suffice as the Power of Attorney.	Accepted Certified copy of the Board Resolution to be attached along with proposal submission

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9.	Page 19 Section 3: Information to Bidding Entities Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of Technical Proposals. Point 2 of Evaluation Criteria	Evaluation criteria for Technical Proposals is as under: <table border="1" data-bbox="389 411 1010 1391"> <thead> <tr> <th data-bbox="389 411 499 472">Sl. No.</th> <th data-bbox="499 411 658 472">Criteria</th> <th data-bbox="658 411 862 472">Details</th> <th data-bbox="862 411 1010 472">Maximum marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="389 472 499 651">2.</td> <td data-bbox="499 472 658 651">Experience in Similar Assignments</td> <td data-bbox="658 472 862 651">Number of relevant studies or consultancy assignments completed in the last 10 years</td> <td data-bbox="862 472 1010 651">40</td> </tr> <tr> <td data-bbox="389 651 499 767">i.</td> <td data-bbox="499 651 658 767">Digital Infrastructure Planning</td> <td data-bbox="658 651 862 767">4 marks per assignment (maximum 12 marks)</td> <td data-bbox="862 651 1010 767"></td> </tr> <tr> <td data-bbox="389 767 499 884">ii.</td> <td data-bbox="499 767 658 884">Smart Governance Frameworks</td> <td data-bbox="658 767 862 884">3 marks per assignment (maximum 9 marks)</td> <td data-bbox="862 767 1010 884"></td> </tr> <tr> <td data-bbox="389 884 499 1000">iii.</td> <td data-bbox="499 884 658 1000">GIS-based Urban/Regional Planning</td> <td data-bbox="658 884 862 1000">3 marks per assignment (maximum 9 marks)</td> <td data-bbox="862 884 1010 1000"></td> </tr> <tr> <td data-bbox="389 1000 499 1117">iv.</td> <td data-bbox="499 1000 658 1117">Innovative Technologies</td> <td data-bbox="658 1000 862 1117">2 marks per assignment (maximum 6 marks)</td> <td data-bbox="862 1000 1010 1117"></td> </tr> <tr> <td data-bbox="389 1117 499 1334">v.</td> <td data-bbox="499 1117 658 1334">App Development</td> <td data-bbox="658 1117 862 1334">Cost of the project 1 crore and above – 2 marks per assignment (Maximum 4 marks)</td> <td data-bbox="862 1117 1010 1334"></td> </tr> <tr> <td data-bbox="389 1334 499 1391"></td> <td data-bbox="499 1334 658 1391">Proof Required</td> <td data-bbox="658 1334 862 1391">Copies of Letters of Award (LoAs)</td> <td data-bbox="862 1334 1010 1391"></td> </tr> </tbody> </table>	Sl. No.	Criteria	Details	Maximum marks	2.	Experience in Similar Assignments	Number of relevant studies or consultancy assignments completed in the last 10 years	40	i.	Digital Infrastructure Planning	4 marks per assignment (maximum 12 marks)		ii.	Smart Governance Frameworks	3 marks per assignment (maximum 9 marks)		iii.	GIS-based Urban/Regional Planning	3 marks per assignment (maximum 9 marks)		iv.	Innovative Technologies	2 marks per assignment (maximum 6 marks)		v.	App Development	Cost of the project 1 crore and above – 2 marks per assignment (Maximum 4 marks)			Proof Required	Copies of Letters of Award (LoAs)		<p>With respect to the consulting firm's relevant experience, kindly confirm whether international project experiences can be submitted to highlight firm's experience.</p> <p>If yes, we request you to kindly give higher weightage/marks for international project references as they represent the consultant's experiences of undertaking projects similar to the present assignment across different geographies, which illustrate a better understanding of global benchmarks than can't be attained from secondary research alone.</p>	No Change
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10.	Page 19 Section 3: Information to Bidding Entities Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of Technical Proposals. Point 2 of Evaluation Criteria	Evaluation criteria for Technical Proposals is as under: <table border="1" data-bbox="389 411 1010 1390"> <thead> <tr> <th data-bbox="389 411 499 472">Sl. No.</th> <th data-bbox="499 411 685 472">Criteria</th> <th data-bbox="685 411 860 472">Details</th> <th data-bbox="860 411 1010 472">Maximum marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="389 472 499 708">2.</td> <td data-bbox="499 472 685 708">Experience in Similar Assignments</td> <td data-bbox="685 472 860 708">Number of relevant studies or consultancy assignments completed in the last 10 years</td> <td data-bbox="860 472 1010 708">40</td> </tr> <tr> <td data-bbox="389 708 499 828">i.</td> <td data-bbox="499 708 685 828">Digital Infrastructure Planning</td> <td data-bbox="685 708 860 828">4 marks per assignment (maximum 12 marks)</td> <td data-bbox="860 708 1010 828"></td> </tr> <tr> <td data-bbox="389 828 499 948">ii.</td> <td data-bbox="499 828 685 948">Smart Governance Frameworks</td> <td data-bbox="685 828 860 948">3 marks per assignment (maximum 9 marks)</td> <td data-bbox="860 828 1010 948"></td> </tr> <tr> <td data-bbox="389 948 499 1067">iii.</td> <td data-bbox="499 948 685 1067">GIS-based Urban/Regional Planning</td> <td data-bbox="685 948 860 1067">3 marks per assignment (maximum 9 marks)</td> <td data-bbox="860 948 1010 1067"></td> </tr> <tr> <td data-bbox="389 1067 499 1187">iv.</td> <td data-bbox="499 1067 685 1187">Innovative Technologies</td> <td data-bbox="685 1067 860 1187">2 marks per assignment (maximum 6 marks)</td> <td data-bbox="860 1067 1010 1187"></td> </tr> <tr> <td data-bbox="389 1187 499 1390">v.</td> <td data-bbox="499 1187 685 1390">App Development</td> <td data-bbox="685 1187 860 1390">Cost of the project 1 crore and above – 2 marks per assignment (Maximum 4 marks)</td> <td data-bbox="860 1187 1010 1390"></td> </tr> </tbody> </table>	Sl. No.	Criteria	Details	Maximum marks	2.	Experience in Similar Assignments	Number of relevant studies or consultancy assignments completed in the last 10 years	40	i.	Digital Infrastructure Planning	4 marks per assignment (maximum 12 marks)		ii.	Smart Governance Frameworks	3 marks per assignment (maximum 9 marks)		iii.	GIS-based Urban/Regional Planning	3 marks per assignment (maximum 9 marks)		iv.	Innovative Technologies	2 marks per assignment (maximum 6 marks)		v.	App Development	Cost of the project 1 crore and above – 2 marks per assignment (Maximum 4 marks)		Kindly confirm whether distinct assignments need to be mentioned under each of these five categories, or some multifaceted projects can be repeated in more than one category.	No Change
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			Proof Required	Copies of Letters of Award (LoAs)			
11.	Page 19 Section 3: Information to Bidding Entities Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of Technical Proposals. Point 2 of Evaluation Criteria	Evaluation criteria for Technical Proposals is as under:				In addition to Letters of Award, kindly consider documents including but not limited to Contracts, Work Orders and Appreciation Letters be considered as proofs required for "2. Experience in Similar Assignments."	No Change
	Sl. No.	Criteria	Details				
	2.	Experience in Similar Assignments	Number of relevant study consultancy assignments completed in the last 10				
	i.	Digital Infrastructure Planning	4 marks per assignment (maximum 12 marks)				
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	iv.	Innovative Technologies	2 marks per assignment (maximum 6 marks)				
	v.	App Development	Cost of the project 1 crore above – 2 marks per assignment (Maximum 4				
		Proof Required	Copies of Letters of Award (LoAs)				
12.	Page 20 Section 3: Information to Bidding Entities	Evaluation criteria for Technical Proposals is as under:				The current team structure proposed as part of the RFP is highly focussed on technical skill set. As the RFP aims at developing functional plan and is more strategic in nature, we request you to kindly include team members with having background in business	No Change
	Sl. No.	Criteria	Details	Maximum Marks			
	3	Key Personnel Qualifications & Experience	Qualifications and competence of the key professional staff currently	30			

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	Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of Technical Proposals, Point 3 of Evaluation Criteria: Key Personnel Qualifications & Experience			on the bidding entity's payroll		administration and experience in developing strategies, smart city plans, growth plans etc.							
13.	Page 20 Section 3: Information to Bidding Entities Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of	Evaluation criteria for Technical Proposals is as under:				We request you to kindly make the following changes with respect to the key personnel qualifications: <ol style="list-style-type: none"> i. Team Leader – MBA or MCA or Postgraduate in Computer Science/IT/ECE/Electrical or other relevant fields; 12 years in IT field experience ii. Deputy Team Leader – MBA/ MCA/ Postgraduate in Planning; 10 years' experience in urban and regional planning, preference will be given to IT experience 	This may be read as: <table border="1" data-bbox="1641 986 2047 1374"> <tbody> <tr> <td data-bbox="1641 986 1722 1283">i.</td> <td data-bbox="1722 986 1832 1283">E-Governance Specialist</td> <td data-bbox="1832 986 2047 1283">Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in e-governance – 3 marks</td> </tr> <tr> <td data-bbox="1641 1283 1722 1374">ii.</td> <td data-bbox="1722 1283 1832 1374">Emerging Technol</td> <td data-bbox="1832 1283 2047 1374">Postgraduate in Computer Science/IT and 08</td> </tr> </tbody> </table>	i.	E-Governance Specialist	Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in e-governance – 3 marks	ii.	Emerging Technol	Postgraduate in Computer Science/IT and 08
i.	E-Governance Specialist	Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in e-governance – 3 marks											
ii.	Emerging Technol	Postgraduate in Computer Science/IT and 08											
	Sl. No.	Criteria	Details	Maximum marks									
	3.	Key Personnel Qualifications & Experience	Qualifications and competence of the key professional staff currently on the bidding entity's payroll	30									
	i.	Team Leader	Postgraduate in Computer Science/IT; 20 years in IT field experience – 5 marks										

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	Technical Proposals, Point 3 of Evaluation Criteria: Key Personnel Qualifications & Experience	ii.	Deputy Team Leader	Postgraduate in Planning; 15 years' experience in urban and regional planning, preference to IT experience - 4 marks		iii. Digital Infrastructure Expert – MBA or MCA or Postgraduate in ICT/Engineering/relevant fields; 10 years' experience in ICT/ digital infrastructure planning		ogy Specialist	years' experience in AI, IoT, and Blockchain – 2 marks			
		iii.	Digital Infrastructure Expert	Postgraduate in ICT/engineering; 15 years' experience in ICT/digital infrastructure planning – 3 marks		iv. Software Application Developer – BCA/Graduate in Computer Science/ IT/ ECE/ Electrical/ other relevant fields; 5 years' experience in software development	No Change except above					
		iv.	Software Application Developer (2 no.)	Graduate in Computer Science; 10 years' experience in software development – 3x2 = 6 marks		v. E-governance Specialist - Postgraduate in Public Administration/ Public Management/ Urban Development/ Business Administration/ Economics/ other relevant fields or diploma in computer science/ IT/engineering or BCA with 8 years' experience in e-governance						
		v.	E-Governance Specialist	Postgraduate in Public Administration and Diploma in Computer Science with 10 years' experience in e-governance – 3 marks		vi. Cyber Security Expert - Certified Information Systems Security Professional (CISSP); 10 years' experience in cyber security systems						
						vii. GIS Specialist - Post Graduate in GIS/ Geo-Informatics with 8 years' experience in GIS works						
						viii. Emerging Technology Specialist – BCA/ Graduate in Computer Science/IT/ECE/Electrical/Business						

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		vi.	Cyber Security Expert	Certified Information Systems Security Professional (CISSP); 10 years' experience in cyber security systems – 2 marks		<p>Administration/other relevant fields and 8 years' experience in AI, IoT, and Blockchain</p> <p>ix. Innovation Expert - Graduate in Engineering/ business administration/ other relevant fields; 8 years' experience in innovative IT assignments (we understand innovation is sector-agnostic and our expert personnel with diverse qualifications and rich experiences in urban technology and digital innovation planning can make pivotal contributions to this assignment)</p> <p>x. Junior Planning Professional – Postgraduate or Graduate in Planning/ MBA; 5 years planning experience.</p> <p>In addition to the above-mentioned team members, we request the addition of the following experts to key personnel:</p> <p>i. Digital Strategy Expert: Graduate in Engineering, master's in business administration (MBA), experience of 7 years or more</p> <p>ii. Smart City Planning Expert: Graduate in Planning or Engineering, master's in business</p>	
vii.	GIS Specialist	Post graduate in GIS/Geoinformatics with 10 years' experience in GIS works – 2 marks					
viii.	Emerging Technology Specialist	Postgraduate in Computer Science/IT and 10 years' experience in AI, IoT, and Blockchain – 2 marks					
ix.	Innovation Expert	Graduate in Computer Science/IT; 10 years' experience in innovative IT assignments – 2 marks					
x.	Junior Planning Professional	Graduate in Planning; 5 years planning experience – 1 mark					

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP				Points of clarification	NCRPB REPLY																				
						administration (MBA), experience of 7 years or more. iii. Urban Institution Governance Expert: Graduate in Engineering, master's in business administration (MBA), experience of 7 years or more. iv. Urban Policy Expert: Graduate in Engineering, master's in policy (MPP) or business administration (MBA), experience of 7 years or more																					
14.	Page 20 Section 3: Information to Bidding Entities Subsection 3.14: Proposal Evaluation Clause 3.14.3: Evaluation of Technical Proposals,	<table border="1"> <thead> <tr> <th data-bbox="383 807 499 868">Sl. No.</th> <th data-bbox="499 807 696 868">Criteria</th> <th data-bbox="696 807 875 868">Details</th> <th data-bbox="875 807 1023 868">Maximum marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="383 868 499 1107">4.</td> <td data-bbox="499 868 696 1107">Technical Presentation of Proposal</td> <td data-bbox="696 868 875 1107">Evaluation of the proposed methodology, innovations, and alignment with the objectives of the ToR</td> <td data-bbox="875 868 1023 1107">20</td> </tr> <tr> <td data-bbox="383 1107 499 1168">i.</td> <td data-bbox="499 1107 696 1168">Understanding of ToR objectives</td> <td data-bbox="696 1107 875 1168"></td> <td data-bbox="875 1107 1023 1168"></td> </tr> <tr> <td data-bbox="383 1168 499 1315">ii.</td> <td data-bbox="499 1168 696 1315">Proposed approach</td> <td data-bbox="696 1168 875 1315">Digital Transformation and Stakeholder Engagement</td> <td data-bbox="875 1168 1023 1315"></td> </tr> <tr> <td data-bbox="383 1315 499 1385">iii.</td> <td data-bbox="499 1315 696 1385">Innovations</td> <td data-bbox="696 1315 875 1385">Smart Governance, e-</td> <td data-bbox="875 1315 1023 1385"></td> </tr> </tbody> </table>	Sl. No.	Criteria	Details	Maximum marks	4.	Technical Presentation of Proposal	Evaluation of the proposed methodology, innovations, and alignment with the objectives of the ToR	20	i.	Understanding of ToR objectives			ii.	Proposed approach	Digital Transformation and Stakeholder Engagement		iii.	Innovations	Smart Governance, e-					As per the technical proposal template given in section 6, the bidder is expected to include Approach & Methodology as a section. Additionally, the proposed approach & methodology will be presented as part of the technical presentation. Kindly confirm the marks distribution between the approach section in the technical proposal and the technical presentation If there are no marks assigned to the Proposed Approach in the technical proposal, we suggest distributing the marks as follows – <ul style="list-style-type: none"> • Proposed Approach & Methodology in Technical Proposal – 10 marks • Technical Presentation – 10 marks 	No Change
Sl. No.	Criteria	Details	Maximum marks																								
4.	Technical Presentation of Proposal	Evaluation of the proposed methodology, innovations, and alignment with the objectives of the ToR	20																								
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	Point 4 of Evaluation Criteria			services, and emerging technologies			
15.	Page 21 Section 3: Information to Bidding Entities Subsection 3.15: Award of Contract Clause 3.15.1	3.15.1. As NCR Delineation is in progress, in case of any change in the NCR area, the bid/payment of/to successful bidder will be revised proportionately/on pro-rata basis to the revised NCR area.				If available, we request that the consultant be informed about any changes with respect to the NCR area and the subsequent changes to the bid/payment before the finalization of the bid.	No Change
16.	Page 22 Section 3: Information to Bidding Entities Subsection 3.15: Award of Contract Clause 3.15.10	3.15.10. For a period of two years after the expiration of this Contract, the successful bidder shall not engage, and shall cause their Personnel as well as their Sub-consultants and their Personnel not to engage, in the activity of a purchaser (directly or indirectly) of the assets on which they advised the Client under this Contract, nor shall they engage in the activity of an adviser (directly or indirectly) of potential purchasers of such assets. The successful bidder also agree that their affiliates shall be disqualified for the same period of time from engaging in the said activities.				Kindly confirm what the term “assets” entails within the context of this clause.	The other clauses in the RFP regarding conflict of Interest shall prevail over this clause.
17.	Page 23	3.15.20 Consultant should conduct public consultation with key stakeholders including women groups, public representatives, resident welfare associations, if any,				With respect to the two workshops mentioned under 3.15.20, kindly confirm the following:	a) Same and Clause 3.3, will prevail

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	Section 3: Information to Bidding Entities Subsection 3.15: Award of Contract Clause 3.15.20	for the development of the integrated Functional Plan. Conduct at least two stakeholder workshops at each stage and several dialogues and record proceedings and develop recommendations and action points. All consultations will ensure proportional representation from relevant stakeholders.	a) Whether these two workshops per stage are the same as referred to under clause (ii) of Subsection 3.3 (page 13), or if they are to be conducted separately. Kindly confirm b) Whether these two workshops are to be a part of the development of the functional plan, or if they will be conducted during the handholding phase. Kindly confirm	b) These workshops have to be conducted as per clause 3.3
18.	Page 23 Section 3: Information to Bidding Entities Subsection 3.17: Other Conditions of Payment Clause 3.17.3	3.17.3. In case of delay in the conduct of consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover liquidated damages, including administrative expenses, for breach of contract, a sum equivalent to 0.5% (half percent) of total contractual value, which the bidding entity has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is delayed, subject to an overall ceiling of 10% of the total contract price.	We request to update this clause as follows: <i>In case of delay attributable to the Consultant, in the conduct of consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover liquidated damages, including administrative expenses, for breach of contract, a sum equivalent to 0.5% (half percent) of the delayed milestone amount, which the bidding entity has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is delayed, subject to an overall ceiling of 10% of the total contract price.</i>	No Change
19.	Page 23 Section 3: Information to Bidding Entities	3.17.3. In case of delay in the conduct of consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover liquidated damages, including administrative expenses, for breach of contract, a sum	We understand that the recovery of liquidated damages mentioned in this clause (3.17.3) are the same as the penalty mentioned in clause (iii) of subsection 3.4 ("Procedure for	Both clauses are same. However, in case of any difference in the language Clause 3.4 (iii) will prevail.

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
	Subsection 3.17: Other Conditions of Payment Clause 3.17.3	equivalent to 0.5% (half percent) of total contractual value, which the bidding entity has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is delayed, subject to an overall ceiling of 10% of the total contract price.	Monitoring & Review of the Assignment”). Kindly confirm.	
20.	Page 24 Section 4: Terms of Reference Subsection 3: Scope of Work	3. Scope of Work: The Consultant shall duly incorporate all provisions of the chapter Smart and Digital NCR and all the relevant provisions of all other chapters of Draft/Final RP 2041.	It is our understanding that currently only the Draft Regional Plan – 2041 for NCR is available in the public domain. Kindly confirm whether there is a Final Regional Plan – 2041 for NCR. If yes, we request you to kindly share the same.	When Regional Plan – 2041 is finalised, the copy/link of the same will be provided.
21.	Page 24 Section 4: Terms of Reference Subsection 3.1: Key Deliverables Clause 1: Digital Infrastructure Development Subclause (v)	1. Digital Infrastructure Development: <ul style="list-style-type: none"> (v). Develop comprehensive digital planning platform for NCR through enhancement of existing web portals. 	We understand that the consultant will create frameworks for the digital planning platform for NCR as part of the functional plan. Kindly confirm whether the consultant is also expected to develop and implement the aforementioned platform as a part of the 1-year handholding support.	PARIMAN portal of NCRPB will be enhanced by the successful consultants.

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22.	Page 25 Section 4: Terms of Reference Subsection 3.1: Key Deliverables Clause 2: Smart Citizen-centric Services Subclauses (iv), (v), (vi), (vii) & (viii)	2. Smart Citizen-Centric Services: <ul style="list-style-type: none"> • (iv). Develop Digital Agricultural Platforms for IoT sensors for soil and crop health, irrigation scheduling etc. • (v). Develop Smart and Integrated Water Grids platform with action plan for real time monitoring of water quality, usage, leaks etc. including use of AI for predictive analysis of water shortages etc. • (vi). Develop an integrated digital platform combining all modes of transport (buses, rails, metros, e-scooters, e-ricks, waterways etc.) into a Unified App for route planning, ticketing, and payments. • (vii). Develop an AI based Smart Universal Governance Interface (UGI) Platform for ease of access to all government information, approvals, payments systems, and other related citizen centric services to NCR residents. • (viii). Develop an NCR oriented Ease of Doing Business Platform for all business sectors including manufacturing, logistics, MSMEs, services etc. as a one-stop solution for all business needs including those related to land, environment, taxation etc. 	We understand that the consultant will create frameworks for the following as part of the functional plan: <ul style="list-style-type: none"> • (iv) Digital Agricultural Platform for IoT sensors • (v) Smart and Integrated Water Grids platform • (vi) integrated digital platform combining all modes of transport (buses, rails, metros, e-scooters, e-ricks, waterways etc.) • (vii) AI based Smart Universal Governance Interface (UGI) Platform • (viii) Ease of Doing Business Platform Kindly confirm whether the consultant is expected to develop and implement these platforms as a part of the 1-year handholding support.	Successful consultant will create framework, develop, plan and launch these before handholding begins. They will continue to handhold implementation during one year handholding period.

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
23.	Page 25 Section 4: Terms of Reference Subsection 3.1: Key Deliverables Clause 3: E-Governance and Smart Governance Subclause (vii)	3. E-Governance and Smart Governance: (vii). Develop digital platform for citizen oriented real time online monitoring of comprehensive pollution and major weather parameters.	We understand that the consultant will create frameworks for the digital platform for citizen oriented real time online monitoring. Kindly confirm whether the consultant is expected to develop and implement this platform as part of the 1-year handholding support.	Successful consultant will create framework, develop, plan and launch these before handholding begins. They will continue to handhold implementation during one year handholding period.
24.	Page 27 Section 4: Terms of Reference Subsection 3.2: Detailed Tasks and Activities Task 6: Reporting & Documentation Sub-task (ii)	Task 6: Reporting and Documentation (ii). Provide GIS-based mapping and digital service modelling for visualization	We understand that GIS data layers for the area under consideration already exist and the scope does not require the consultant to carry out data collection and/or surveys. Kindly confirm.	If there are gaps, that needs identification and the consultant to carry out data collection and/or surveys to fill the gaps, if any

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25.	Page 31 Section 5: Qualification – Standard Forms Subsection 5C: Five Major Studies/ Assignments Executed	<p>5C. Five major studies/assignments executed</p> <table border="1" data-bbox="389 411 994 703"> <thead> <tr> <th rowspan="2">Sl. No.</th> <th rowspan="2">Name of studies/ assignments</th> <th rowspan="2">Client</th> <th rowspan="2">Type of studies / assignments</th> <th rowspan="2">Location</th> <th rowspan="2">Value of studies / Assignments (in Rs.)</th> <th colspan="2">Stage of execution</th> </tr> <tr> <th>Com p/ In progr ess</th> <th>Year of comp</th> </tr> </thead> <tbody> <tr><td>1.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>2.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>3.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>4.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>5.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Sl. No.	Name of studies/ assignments	Client	Type of studies / assignments	Location	Value of studies / Assignments (in Rs.)	Stage of execution		Com p/ In progr ess	Year of comp	1.								2.								3.								4.								5.								<p>Kindly confirm what is expected under “major studies/assignments” and the difference between it and “Relevant Project Experience” as mentioned in Form 5D.</p> <p>Kindly also confirm whether the consultant can provide information on any five major assignments undertaken by them under “major studies/assignments”, or should the entries be relevant to the scope of this RFQ-cum-RFP.</p>	<p>The five number of projects should be separate and should be of relevant experience.</p>
Sl. No.	Name of studies/ assignments	Client							Type of studies / assignments	Location	Value of studies / Assignments (in Rs.)	Stage of execution																																										
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26.	Page 31 Section 5: Qualification – Standard Forms Subsection 5C: Five Major Studies/ Assignments Executed	<p>5C. Five major studies/assignments executed</p> <table border="1" data-bbox="389 810 994 1102"> <thead> <tr> <th rowspan="2">Sl. No.</th> <th rowspan="2">Name of studies/ assignments</th> <th rowspan="2">Client</th> <th rowspan="2">Type of studies/ assignments</th> <th rowspan="2">Location</th> <th rowspan="2">Value of studies/ Assignments (in Rs.)</th> <th colspan="2">Stage of execution</th> </tr> <tr> <th>Com p/ In progr ess</th> <th>Year of comp</th> </tr> </thead> <tbody> <tr><td>1.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>2.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>3.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>4.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>5.</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Sl. No.	Name of studies/ assignments	Client	Type of studies/ assignments	Location	Value of studies/ Assignments (in Rs.)	Stage of execution		Com p/ In progr ess	Year of comp	1.								2.								3.								4.								5.								<p>Kindly confirm what should come under the 4th column “Type of studies/assignments”.</p>	<p>Same as Sl.No. 25 above</p>
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27.	Page 50 Section 8: Standard Form of Contract	<p>The Consultant may terminate this Contract, by not less than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any of the following events:</p> <p>a) if the Client fails to pay any money due to the Consultant pursuant to this Contract and not</p>	<p>We request that the following be added to point 2.6.2 as sub-points (c) and (d):</p> <p>c) if the Client does not adhere to the arbitration judgment; or</p> <p>d) If the Consultant determines that a law, regulation or anything having similar</p>	<p>Arbitration rules of Government of India will apply where RFP document is silent</p>																																																		

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
	<p>Subsection 2: General Provisions of Contract</p> <p>Clause 2: Commencement , Completion, Modification and Termination of Contract</p> <p>Subclause 2.6: Termination</p> <p>Point 2.6.2: By the Consultant</p>	<p>subject to dispute pursuant to Clause 7 hereof within forty-five (45) days after receiving written notice from the Consultants that such payment is overdue; or</p> <p>b) if, as the result of Force Majeure, the Consultant are unable to perform a material portion of the Services for a period of not less than sixty (60) days.</p>	<p>import, or circumstances (including cases where the Client’s ownership or constitution has changed), makes the Consultant's performance of the Contract impermissible or in conflict with independence or professional rules applicable to the Consultant.</p>	
28.	<p>Page 51</p> <p>Section 8: Standard Form of Contract</p> <p>Subsection 2: General Provisions of Contract</p>	<p>In case of delay in the conduct of Consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover damage for Breach of contract as indicated below: <i>“To recover from the Consultant as agreed liquidated damages including administration expenses and not by way of penalty, a sum equivalent to 0.5% (half percent) of total contractual agreement, which the Consultant has failed to deliver within the period fixed for delivery for each week or part thereof during which</i></p>	<p>We request that the liquidated damages referred to in this point only be applicable to the consultant where the delay is solely attributable to the consultant. Thus, we request to update this clause as follows: <i>In case of delay attributable to the Consultant, in the conduct of consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover liquidated damages, including administrative expenses, for breach of contract,</i></p>	No Change

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
	<p>Clause 2: Commencement , Completion, Modification and Termination of Contract</p> <p>Subclause 2.6: Termination</p> <p>Point 2.6.4: Failure and Termination</p>	<p><i>delivery is in arrears subject to an overall ceiling of 10% of the total contract price."</i></p>	<p><i>a sum equivalent to 0.5% (half percent) of the delayed milestone amount, which the bidding entity has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is delayed, subject to an overall ceiling of 10% of the total contract price.</i></p>	
29.	<p>Page 52</p> <p>SECTION-8: STANDARD FORM OF CONTRACT</p> <p>3. OBLIGATIONS OF THE CONSULTANT</p> <p>3.4. Insurance to be taken out by the Consultant</p>	<p>The Consultants (a) shall take out and maintain, and shall cause any Sub-consultants to take out and maintain, at their (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by the Client, insurance against the risks, and for the coverage, as specified below; and (b) shall provide evidence to the Client showing that such insurance has been taken out and maintained and that the current premiums have been paid.</p> <p>Professional liability insurance, with a minimum coverage equal to total contract value for this consultancy and valid for a period of 24 months after approval of final report by the client. The amount in Indian currency is Rs. (Rupees only).</p>	<p>Our firm has a firm level Professional Indemnity Insurance. Hence, we request you to kindly update this clause as follows: <i>The Consultants (a) shall take out and maintain, and shall cause any Sub-consultants to take out and maintain, at their (or the Sub-consultants', as the case may be) own cost, insurance against the risks, and for the coverage, as specified below; and (b) shall provide certificate of insurance to the Client evidencing that such insurance has been taken out and maintained and that the current premiums have been paid. Professional liability insurance, with a coverage equal to total contract value.</i></p>	No Change

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
30.	Page 55 Section 8: Standard Form of Contract Subsection 2: General Provisions of Contract Clause 7: Settlement of Disputes Subclause 7.2: Dispute Settlement	Any dispute between the Parties as to matters arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either Party for settlement in accordance with the provisions as specified below: Any Dispute or differences whatsoever arising between the parties out of or relating to the construction, meaning and operation or effect of this agreement or its execution or the breach thereof shall be settled by arbitration in Delhi. The parties agree that the sole arbitrator shall be appointed by the Member Secretary, NCR Planning Board, New Delhi which shall be at least of the level of Joint Secretary to the Government of India.	We request that the sole arbitrator referred to in this subclause be appointed upon the mutual consent of both parties, i.e. the client and the consultant.	No change
31.	-	-	We request that the following clause be incorporated in this RFQ-cum-RFP: <i>“Notwithstanding anything to the contrary in this Contract, Client agrees that in no event shall the Consultant be liable to the Client, for any losses, claims, damages, liabilities, cost or expenses (“Losses”) of any nature whatsoever, for an aggregate amount in excess of the fee paid by the client for the Services provided under this Contract, except where such Losses</i>	No Change

Sr. N	RFQ-cum-RFP Document Reference(s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			<i>are finally judicially determined to have arisen primarily from fraud or other liability to the extent the law does not permit limitation of the Consultant. In no event shall the Consultant, be liable for any consequential (including loss of profit and loss of data), special, indirect, incidental, punitive, or exemplary loss, damage, or expense relating to the services provided pursuant to this Contract."</i>	

2. Ernst & Young LLP India

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
1.	Page No: 4 The Tender Schedule	Last date & time of submission of Bid - 20th February 2025 (1700 hrs)	Being a large project with multiple components, such as planning and portal development, it involves varied resources and different internal approvals. With the pre-bid meeting yet to happen and the corrigendum yet to be issued, we request you to extend the deadline by at least three weeks from the date of release of corrigendum.	No change No new clause added and no major changes have been done. Hence, no extension required.
2.	Page No: 10, Section-3: Information to Bidding Entities	3.1 General Conditions The successful bidding entity has to submit the Acceptance	Request you to specify the nature of insurances to be taken as our firm maintains professional indemnity insurance only. The professional	No change in clause 3.1

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		Letter within 07 days from the Letter of Award (LoA), else it could be deemed as rejection.	indemnity insurance covers the professional liability up to a certain level only.	
3.	Page No: 11, 3.2 Deliverables and Time/ Payment Schedule	Payment Schedule (% of total approved Cost) <ul style="list-style-type: none"> • 10% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of inception Report by NCRPB • 15% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of interim Report by NCRPB • 20% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of Draft Final Report by NCRPB 	Would request to provide the acceptance criteria of the stage report/ deliverables instead of broad terminologies such as quality, usefulness, implementability and acceptance & approval	These will be examined by Consultancy Review Committee (CRC), NCR participating states, Board etc during presentations /stakeholders consultation of various stages

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		<ul style="list-style-type: none"> • 20% will be released only after duly verifying the quality, usefulness, implementability and submission of Final Report • 25% will be released only after duly verifying the quality, usefulness, implementability and acceptance & approval of Final Functional Plan 		
4.	Page No: 12, 3.2 Deliverables and Time/ Payment Schedule	Deliverables, Completion Time for Various Stages and Payment Schedule: 5. Approval of Report / Functional Plan	As the Approval of Report /Functional Plan is generally subject to government procedures, we request you to not align the payment with approvals but with deliverable timelines. We request you to clarify and align the payments with the submission of deliverables with no external dependencies. Would request to provide the approval criteria of the Report/ Functional Plan instead of broad terminologies such as quality, usefulness, implementability and acceptance & approval	No Change
5.	Page No: 13 3.3 Support by Successful Bidding Entity after approval of Functional Plan	(ii) At least 2 workshops for the Functional Plan for each stage with minimum 50 participants (excluding NCRPB officials) from	We request clarification on the mode of stakeholder consultations and a broad list of stakeholders involved. Will these consultations include representation from all states?	Mode of stakeholder consultation will be in physical format. List of stakeholders will have to be identified by the successful bidder

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		NCR participating states, concerned Central Ministries/Departments and implementing agencies, to be conducted by the successful Bidder. All costs to be borne by bidder. This can be part of consultancy fee under the financial bid.	Additionally, please specify whether the consultations are to be conducted at a geographic level, such as district-wise, state-wise, or at the NCR level. Furthermore, kindly confirm who will bear the cost of these workshops.	in consultation with NCR participating states and NCRPB. Regarding the numbers, participants from states, cost of the workshops the clause is self explanatory.
6.	3.10. Submission, Receipt and Opening of Proposals	The representative's authorization is confirmed by a written power of attorney accompanying the Proposal.	There is no specified format provided for the written power of attorney. We request you to share a standard format or confirm if we can use our own format for submission.	You can use your own format but it will be examined by NCRPB.
7.	Page No: 19 and 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 2. Experience in Similar Assignments: <ul style="list-style-type: none"> • Digital Infrastructure Planning • Smart Governance Frameworks • GIS-Based Urban /Regional Planning • Innovative Technologies • App Development 	We request you to consider ongoing projects across the relevant domains, as the nature of assignments and sub-components outlined in the RFP typically spans 4–10 years. Many successful assignments are still ongoing, and we therefore request a modification of the clause to allow the consideration of such projects. Additionally, please clarify whether a single assignment that meets multiple criteria under "similar assignments" can be submitted for one or more of the criteria. Furthermore, our firm has delivered various projects globally that align with International Good Practices. We request confirmation on whether such	No Change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			ongoing and completed international projects can be submitted for evaluation.	
8.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	<p>Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience</p> <ul style="list-style-type: none"> • Team Leader • Deputy Team Leader • Digital Infrastructure Expert • Software Application Developer (2 no.) • E-Governance Specialist • Cyber Security Expert • GIS Specialist • Emerging Technology Specialist • Innovation Expert • Junior Planning Professional 	<p>Given the project's scale, which includes assessments, strategy formulation, and roadmap development across multiple technologies such as Digital Twin, AI/IoT, Blockchain, and digital solution, the current resource allocation in the RFP appears inadequate. To ensure high-quality deliverables within the stipulated timelines and account for geographic scale, diverse perspectives, and baseline assessments, we request an increase in the required resources as follows:</p> <ul style="list-style-type: none"> • Team Leader – 1 • Deputy Team Leader – 1 • Digital Infrastructure Expert – 4 • Software Application Developer – 6 • E-Governance Specialist – 4 • Cyber Security Expert – 2 • GIS Specialist – 2 • Emerging Technology Specialist – 2 • Innovation Expert – 4 • Junior Planning Professional – 4 <p>We request you to consider this augmentation as it will ensure adequate on-ground support, technical expertise, and effective execution of the project scope.</p>	No Change- Consultants are free to deploy additional experts as required for successful completion of the functional plan.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
9.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> • Team Leader – 5 marks • Deputy Team Leader – 4 marks • Digital Infrastructure Expert – 3 marks • Software Application Developer (2 no.) – 3x2 = 6 marks • E-Governance Specialist – 3 marks • Cyber Security Expert- 2 marks • GIS Specialist – 2 marks • Emerging Technology Specialist – 2 marks • Innovation Expert – 2 marks • Junior Planning Professional – 1 mark 	We request you to please make the marking consistent with the years of experience of the key personnel.	No Change
10.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience	It is observed that 90% of personnel working in the Computer Science/ IT domain come from diverse engineering and postgraduate backgrounds. We request you to allow a wider	No Change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		<ul style="list-style-type: none"> Team Leader - Postgraduate in Computer Science/IT; 20 years in IT field' experience - 5 marks 	<p>qualification criteria that is more inclusive such as MBA/MCA, etc. Given the current tech landscape and resource availability, the requirement of 20+ years of experience is highly restrictive and may prevent the inclusion of experts in contemporary and emerging technologies that are to be proposed for the assignment. Therefore, we request you to reduce the experience requirement to 12+ years.</p>	
11.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	<p>Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience</p> <ul style="list-style-type: none"> Deputy Team Leader - Postgraduate in Planning; 15 years experience in urban and regional planning, preference will be given to IT experience - 4 marks 	<p>Given the project requirements and the current tech landscape, the requirement of a postgraduate in planning with IT experience is highly restrictive. We request you to consider bifurcating this into two profiles - one with 8+ years of experience in Urban and Regional Planning and another with 8+ years of experience in IT. Given the IT-heavy nature of the scope of work and requirements, if only one profile is to be proposed, we request that relevant experience be considered solely in the IT field.</p>	No Change
12.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	<p>Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience</p>	<p>We request you clarify what is meant by digital infrastructure for in terms of the scope and requirements of the RFP. Additionally, given the scope and requirements of the RFP, a profile with expertise in ICT and digital technologies</p>	No Change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY		
		<ul style="list-style-type: none"> Digital Infrastructure Expert - Postgraduate in ICT/Engineering; 15 years experience in ICT/digital infrastructure planning- 3 marks 	and 8+ years of experience would effectively meet the requirements.			
13.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> Software Application Developer (2 no.) - Graduate in Computer Science; 10 years' experience in software development - 3X2=6 marks 	Given the scope and requirements of the RFP, a graduate in IT/Computer Science/ BCA/MCA with 6+ years of experience would effectively meet the requirements.	No Change		
14.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> E-Governance Specialist - Postgraduate in Public Administration and diploma in computer science with 10 years 	Given the project requirements, the requirement of a E-Governance Specialist with postgraduate in public administration and diploma in computer science is highly restrictive. Additionally, given the scope and requirements of the RFP, a graduate in Engineering or MBA/MCA with 6+ years of experience would effectively meet the requirements.	This may be read as: <table border="1" data-bbox="1653 1066 2063 1355"> <tr> <td data-bbox="1653 1066 1845 1355">E-Governance Specialist</td> <td data-bbox="1845 1066 2063 1355">Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in</td> </tr> </table>	E-Governance Specialist	Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in
E-Governance Specialist	Postgraduate in Public Administration and Diploma in Computer Science/IT/BCA with 10 years' experience in					

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY	
		experience in e-governance – 3 marks			e-governance – 3 marks
15.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	<p>Evaluation Criteria for Technical Proposals is as under:</p> <p>3. Key Personnel Qualifications & Experience</p> <ul style="list-style-type: none"> Cyber Security Expert - Certified Information Systems Security Professional (CISSP); 10 years experience in cyber security systems - 2 marks 	<p>Given the project requirements, the requirement of a Cyber Security Expert with Certified Information Systems Security Professional (CISSP) is highly restrictive. Given the scope and requirements of the RFP, we recommend a Cyber Security Expert with 6+ years of experience and any of the certifications from CISSP, CISA, CISM, CISO, ISO 27001, ISO 27701, etc. may be considered to effectively meet the requirements. Additionally, would request to increase the marks for the expert for technical evaluation as Cyber Security is a crucial component for the overall requirements of the RFP.</p>	No Change	
16.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	<p>Evaluation Criteria for Technical Proposals is as under:</p> <p>3. Key Personnel Qualifications & Experience</p> <ul style="list-style-type: none"> GIS Specialist - Post Graduate in GIS/ Geo Informatics with 10 years experience in GIS works - 2 marks 	<p>Given the project requirements, the requirement of a GIS Specialist with post graduate in Geo Informatics and 10 years of experience is highly restrictive. Given the scope and requirements of the RFP, a GIS specialist with 6+ years of experience would effectively meet the requirements. Additionally, would request to increase the marks for the expert for technical evaluation as GIS is a crucial component for the overall requirements of the RFP.</p>	No Change	

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY		
17.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> Emerging Technology Specialist - Post Graduate in Computer Science/IT and 10 years experience in AI, IoT, and Blockchain;- 2 marks 	Given the project requirements, the requirement of an Emerging Technology Specialist with post graduate in Computer Science/IT and 10 years experience in AI, IoT, and Blockchain is highly restrictive. Additionally, given the scope and requirements of the RFP, a graduate in Engineering or MBA/MCA with 6+ years of experience would effectively meet the requirements. Additionally, would request to increase the marks for the expert for technical evaluation as emerging technologies like AI are a crucial component for the overall requirements of the RFP.	This may be read as: <table border="1" data-bbox="1653 392 2063 786"> <tr> <td data-bbox="1653 392 1861 786">Emerging Technology Specialist</td> <td data-bbox="1861 392 2063 786">Post Graduate in Computer Science/IT and 08 years experience in AI, IoT, and Blockchain;- 2 marks</td> </tr> </table>	Emerging Technology Specialist	Post Graduate in Computer Science/IT and 08 years experience in AI, IoT, and Blockchain;- 2 marks
Emerging Technology Specialist	Post Graduate in Computer Science/IT and 08 years experience in AI, IoT, and Blockchain;- 2 marks					
18.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> Innovation Expert - Graduate in Computer Science/IT; 10 years' experience in innovative IT assignments - 2 marks 	Given the project requirements, the requirement of Innovation Expert with graduation in Computer Science/IT with 10 years' experience is highly restrictive. Additionally, given the scope and requirements of the RFP, a graduate in Engineering or MBA/MCA with 6+ years of experience would effectively meet the requirements. Additionally, would request to increase the marks for the expert for technical evaluation as innovation is a crucial component for the overall requirements of the RFP.	No Change		

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
19.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience <ul style="list-style-type: none"> • Junior Planning Professional - Graduate in Planning; 5 years planning experience – 1 mark 	Given the project requirements, the requirement of Junior Planning Professional with graduation in Planning with 5 years planning experience is highly restrictive. Additionally, given the scope and requirements of the RFP, a graduate/ postgraduate in Planning or Urban and Regional Planning with 5+ years of experience would effectively meet the requirements. Additionally, would request to increase the marks for the expert for technical evaluation as planning is a crucial component for the overall requirements of the RFP.	No Change
20.	Page No: 20, 3.14.3 Evaluation of Technical Proposals	Evaluation Criteria for Technical Proposals is as under: 3. Key Personnel Qualifications & Experience Proof required: Detailed CVs, degrees, certification, and professional references (atleast 2 references).	We request you to clarify whether degrees and certifications need to be submitted as scanned copies or if mentioning them in the CV is sufficient as given in 6F. Format of Curriculum Vitae (CV) for Proposed Key Professional Staff.	The proposal is to be submitted in Hard and Soft copies as per clause 3.12, Page 17
21.	Page No: 22, 3.15 Award of Contract	3.15.13 The consultant should have a furnished office in Delhi/ NCR for the assignment duration for the consultant to carry-out assignment duties/ tasks/ activities and depute two	Please clarify whether the two team members with at least 7 years of experience are required to be physically deployed at the NCRPB office full-time or if periodic presence would suffice. Additionally, how frequently will the entire	Two team members with at least 7 years of experience are required to be physically deployed at the NCRPB office full-time. Entire team would be required to visit on need basis as will be

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		relevant experienced team members with atleast 7 years at NCRPB office throughout the agreement period to have frequent interactions to understand assignment requirements.	project team be required to visit the NCRPB office for discussions and reviews?	communicated time to time during the progress of Functional Plan.
22.	Page No: 23, 3.15 Award of Contract	3.15.20 Consultant should conduct public consultation with key stakeholders including women groups, public representatives, resident welfare associations, if any, for the development of the integrated Functional Plan. Conduct at least two stakeholder workshops at each stage and several dialogues and record proceedings and develop recommendations and action points. All consultations will ensure proportional representation from relevant stakeholders.	We request clarification on the mode of stakeholder consultations and a broad list of stakeholders involved. Will these consultations include representation from all states? Additionally, please specify whether the consultations are to be conducted at a geographic level, such as district-wise, state-wise, or at the NCR level. Furthermore, kindly confirm who will bear the cost of these workshops.	Mode of stakeholder consultation will be in physical format. List of stakeholders will have to be identified by the successful bidder in consultation with NCR participating states, directions of Consultancy Review Committee (CRC), NCRPB etc. The cost of workshops to be borne by successful consultant
23.	Page No: 24, Section-4: Terms of Reference	1. Digital Infrastructure Development:	We request you to mention the assessment method, whether it will be conducted through primary research or secondary research.	Combination of both as needed

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
	3. Scope of Work	(i). Assess existing digital infrastructure and identify gaps.		
24.	Page No: 24, Section 3.1: Key Deliverables	1. Digital Infrastructure Development: (iv). Develop comprehensive digital planning platform for NCR through enhancement of existing web portals.	<p>We request clarification on the number of existing web platforms and whether all portals require enhancement. Additionally, please confirm if these web portals are to be integrated into a single platform and provide details on the current technology stack and hosting infrastructure. Kindly clarify who will bear the cost of cloud infrastructure.</p> <p>Furthermore, based on our prior experience, if multiple platforms—whether on the same or different technology stacks—are to be integrated, a dedicated team of resources will be necessary to complete the task effectively. The current provision of only two software developers appears insufficient. We propose the following team composition for a duration of 9–12 months to ensure successful delivery:</p> <ul style="list-style-type: none"> • Project Lead – 1 • UI / UX Designer (Front End) – 2 • Graphic Designer – 1 • Full Stack Software Engineer – 4 • System cum DBA Administrator – 1 • Information/ Cyber Security Expert – 1 • Tester/QA – 2 	<p>Yes.</p> <p>The cost to be borne by the successful consultant till the completion of handholding period.</p> <p>No Change- Consultants are free to deploy additional experts as required for successful completion of the functional plan.</p>

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			<ul style="list-style-type: none"> Business Analyst – 2 	
25.	Page No: 24, Section 3.1: Key Deliverables	<p>2. Smart Citizen-Centric Services:</p> <p>(iii). Integrate digital literacy initiatives to ensure inclusivity through local language support, user-friendly interfaces and creation of Distributed Digital Skills Hubs for AI, robotics, IoT etc with VR based immersive learning for all students. Explore global tech firm collaborations for training and certifications for these digital initiatives.</p>	<p>Is the firm only required to explore the possibility of such an initiative by developing a plan/framework, or is it also responsible for integration through global tech firm collaborations? If the firm is responsible for the integration, please clarify who will bear the cost.</p>	<p>The successful consultant will also develop these user friendly interfaces and separately develop creation of Distributed Digital Skills Hubs for AI, robotics, IoT etc with VR based immersive learning for all students. Also, Explore global tech firm collaborations for training and certifications for these digital initiatives.</p> <p>The cost to be borne by the successful consultant till the completion of handholding period.</p>
26.	Page No: 24, Section 3.1: Key Deliverables	<p>2. Smart Citizen-Centric Services:</p> <p>(iv). Develop Digital Agricultural Platforms for IoT sensors for soil and crop health, irrigation scheduling etc.</p> <p>(v). Develop Smart and Integrated Water Grids platform with action plan for real time monitoring of water quality,</p>	<p>We request you to clarify whether the firm is required to develop all these platforms or simply create a roadmap for them. If development is required, the number of resources mentioned in the RFP appears to be inadequate. Furthermore, based on our prior experience, if these platforms are to be developed, a dedicated team of resources will be necessary to for each individual task. We propose the following team composition for development of each individual platform:</p>	<p>Yes, the successful consultant will be required to develop all the platforms as needed.</p> <p>No change in the team composition- Consultants are free to deploy additional experts as required for successful completion of the functional plan.</p>

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		<p>usage, leaks etc. including use of AI for predictive analysis of water shortages etc</p> <p>(vi). Develop an integrated digital platform combining all modes of transport (buses, rails, metros, taxis, e-scooters, e-ricks, waterways, etc) into a Unified App for route planning, ticketing and payments</p> <p>(vii). Develop a AI based Smart Universal Governance Interface (UGI) Platform for ease of access to all government information, approvals, payments systems, and other related citizen centric services to NCR residents.</p> <p>(viii). Develop a NCR oriented Ease of Doing Business Platform for all business sectors including manufacturing, logistics, MSMEs, services etc as a one - stop solution for all business needs including those relating</p>	<ul style="list-style-type: none"> • Project Lead – 1 • UI / UX Designer (Front End) – 2 • Graphic Designer – 1 • Full Stack Software Engineer – 4 • System cum DBA Administrator – 1 • Information/ Cyber Security Expert – 1 • Tester/QA – 2 • Business Analyst – 2 	

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
		<p>to land, environment, taxation, etc.</p> <p>3. E-Governance and Smart Governance: (vii). Develop digital platform for citizen oriented real time online monitoring of comprehensive pollution and major weather parameters.</p>		
27.	Page No: 26, 3.1 Key Deliverables	<p>7. Circular Economy and Sustainable Digital Transformation: (i). Include smart waste management systems with AI-enabled sorting and waste-to-energy solutions.</p>	We request you to specify whether the firm needs to create a roadmap for the AI-enabled sorting and waste-to-energy solution to be integrated into the existing platform or if a new platform will be required.	Yes, a new platform will be required.
28.	Page No: 26, 3.1 Key Deliverables	<p>8. Implementation and Capacity Building: (ii). Conduct stakeholder consultations, workshops, and capacity-building programs for local authorities and stakeholders.</p>	We request you to specify the mode of stakeholder consultations and the number of times they will be conducted. Please specify whether the consultations are to be conducted at a geographic level, such as district-wise, state-wise, or at the NCR level. Additionally, please clarify who will bear the cost of these workshops.	Mode of stakeholder consultation will be in physical format. Pls refer clause 3.3 of the RFQ cum RFP document.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
29.	Page No: 26, 3.2 Detailed Tasks and Activities	Task 1: Assessment and Baseline Study (i). Conduct a comprehensive assessment of existing digital infrastructure and services.	Is the firm required to conduct the assessment through secondary research, or will it also involve primary surveys and field visits?	Combination of both as needed.
30.	Page No: 26, 3.2 Detailed Tasks and Activities	Task 1: Assessment and Baseline Study (ii). Map digital service coverage across urban and rural NCR regions, identifying key gaps and opportunities.	Is this required to be mapped on GIS? If so, is there an existing platform or license available for a GIS platform? Additionally, please clarify who will bear the cost of the platform.	Yes, it is to be mapped. The cost to be part of consultancy fee
31.	Page No: 27, 3.2 Detailed Tasks and Activities	Task 5: Stakeholder Engagement (i). Organize workshops and consultations with key stakeholders, including government agencies, private sector players, and community representatives	We request clarification on the mode of stakeholder consultations and a broad list of stakeholders involved. Will these consultations include representation from all states? Additionally, please specify whether the consultations are to be conducted at a geographic level, such as district-wise, state-wise, or at the NCR level. Furthermore, kindly confirm who will bear the cost of these workshops.	Mode of stakeholder consultation will be in physical format. List of stakeholders will have to be identified by the successful bidder in consultation with NCR participating states, directions of Consultancy Review Committee (CRC), NCRPB etc. Yes, these consultations will include representation from all NCR states Pls refer clause 3.3, page 13 of the RFQ cum RFP document. The cost of workshops to be borne by successful consultant.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
32.	Page No: 27, 3.2 Detailed Tasks and Activities Task 6: Reporting and Documentation	Task 6: Reporting and Documentation (ii). Provide GIS-based mapping and digital service modelling for visualization.	We request you to clarify whether NCRPB has a GIS license for proprietary software that will be used for this project. If not, and it needs to be procured by the firm, please specify who will bear the cost.	Please refer section 3.1, (xxiii).
33.	Page No: 30, Qualification - Standard Forms	6. Please mention the audited turnover of the Bidding entity/ Consortium Lead in the preceding five financial years (Rs Crores) FY 2019-20: ... Cr. INR FY 2020-21: ... Cr. INR FY 2021-22: ... Cr. INR FY 2022-23: ... Cr. INR FY 2023-24: ... Cr. INR	There seems to be a contradiction in the requirements regarding the audited turnover and profit-making criteria, as outlined in different sections of the RFP. Specifically: <ol style="list-style-type: none"> 1. Section 3.14.3 (Evaluation of Technical Proposals) mentions that the average audited turnover for the last three financial years should be provided, with proof required in the form of board-approved audited account statements signed by the CMD/MD/CA/authorized signatory. However, it does not mention the need for the full turnover data for the last five years, as required in other sections. 2. Section 6 (Notice Inviting Tender) requests the audited turnover for the last five years to be submitted, along with proof of profit-making in at least three out of the last five years, but it does not clearly align with the "average 	Both the Board-approved audited account statements and Profit and Loss Account Statement be needed for last five years. Also, audited and signed as specified.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			<p>turnover" requirement outlined in Section 3.14.3.</p> <p>3. Section 3.1 (General Conditions) and Section 3.6 (Method of Selection) require proof of the bidding entity being profit-making in at least three of the last five years, without directly specifying the turnover data, but aligning with the overall profitability criterion.</p> <p>4. Section 3.9 (Preparation of Proposal) and Section 3.13 (Proposal Format) both mention the submission of Board-approved Profit and Loss Account Statements and the requirement to be profit-making in at least three out of the last five years.</p> <p>Given these contradictions in the RFP regarding the requirements for audited turnover and proof of profit-making. Can you confirm which specific documents are necessary to fulfill these requirements:</p> <p>1. Audited Turnover for Five Years vs. Profit-Making in Three of the Last Five Years: The RFP sections mention different requirements for the audited turnover and proof of profitability.</p>	

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			<p>Some sections request the audited turnover for the last five years, while others require the entity to be profit-making in at least three of the last five consecutive financial years. Could you please clarify whether both audited turnover for the last five years and proof of profit-making in three of the last five years need to be submitted, or if only one of these documents suffices?</p> <p>2. Supporting Documents:</p> <ul style="list-style-type: none"> ○ Average Audited Turnover Statements are mentioned in some sections. ○ Board-approved Audited Account Statements and Profit and Loss Account Statements signed by the CMD/MD/CA/authorized signatory are required in multiple places. <p>Can you confirm which specific documents are necessary to fulfill these requirements? Should both the Board-approved audited account statements and Profit and Loss Account Statement be provided, or is one of them sufficient? Clarifying these points will ensure</p>	

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ-cum-RFP	Points of clarification	NCRPB REPLY
			consistency and help avoid any confusion in the submission process.	
34.	Page No: 34, 6B (ii). Particulars and Experience of firm(s)	<p>Illustrative fields of specialization as mentioned in evaluation criteria for technical proposal in para 3.14.3 to be used in column 2 above:</p> <ul style="list-style-type: none"> • Formulation of Functional Plans or similar Plans/Assignments of geographical area comparable to NCR or a State using GIS database • Planning and implementation using GIS of urban/ regional sector projects • Formulation of Regional Plan for a region 	<p>There is a contradiction between the illustrative fields of specialization mentioned in the evaluation criteria for the technical proposal under para 3.14.3 and the illustrative fields of specialization listed in this section. Para 3.14.3 outlines experience in similar assignments with defined marking criteria for specific domains such as</p> <ul style="list-style-type: none"> • Digital Infrastructure Planning • Smart Governance Frameworks • GIS-Based Urban/Regional Planning • Innovative Technologies • App Development <p>To maintain clarity and consistency in the evaluation process, we request that only one set of criteria be retained as per the detailed evaluation criteria outlined in para 3.14.3. Kindly confirm the applicable criteria.</p>	Clause 3.14.3 will prevail.

3. PRICE WATER COOPERS

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
1	Tender Schedule (Pg. No. 4)	Last date & time of submission of Bid: 20th February 2025 (1700 hrs)	We request to extend the timeline as below: Last date & time of submission of Bid: 7 March February 2025 (1700 hrs)	No change No new clause added and no major changes have been done. Hence, no extension required.
2	Qualification Document (Pg. No. 5 & 7)	(i) Proof of profit making - Board approved Audited Account Statement duly signed by CMD/ MD/CA/ Authorized signatory or Annual Report duly approved by the Board/ Authorized Signatory indicating proof of profit making as required in the RFP document.	We request to accept the copy of CA certificate with balance sheet and P&L account signed by authorised signatory.	No change
3	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 11)	Inception Report, Interim Report, Draft Report, Final Report	We request the client to provide more details with an indicative content/outline expected from these reports. This will help us better understand NCRPB's expectations, plan effectively, and ensure timely completion of deliverables to qualify for the success fee.	No change
4	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 11)	Release of payment after verifying the quality, usefulness, implementability and	This condition is somewhat vague and may create confusion and delays during project execution. We suggest appointing a Single	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		acceptance & approval of inception Report by NCRPB	<p>Point of Contact (SPOC) from NCRPB to provide consistent support, including data, information, meetings, and review and approval of deliverables.</p> <p>We also request releasing 50% of the payment upon submission of the deliverable and the remaining 50% after approval by the SPOC. As a globally reputed consulting firm, we assure the quality and relevance of our deliverables. To ensure this, our senior leadership (Director and Partner) will personally invest time to review each deliverable before submission to NCRPB.</p>	
5	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 11)	Release of payment after verifying the quality, usefulness, implementability and acceptance & approval of inception Report by NCRPB	We also request the client to provide feedback within seven (7) days of submission of deliverables and limit the feedback/report iteration cycle to a maximum of two iterations. This will help ensure that all deliverables are completed within the timeline specified in the tender.	No change
6	Section 7 FINANCIAL PROPOSAL STANDARD FORM (Pg. No. 38)	Financial Proposal for the sum of [Amount in words and figures]. This amount is inclusive	Since this assignment has two parts—Part A: Submission of Stage Reports/Deliverables in 48 weeks and Part B: Handholding Support for One Year—we recommend modifying the	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		of all taxes, levies and other expenses.	<p>financial proposal standard form to allow separate cost submissions for both parts, as the effort and team requirements differ for each.</p> <p>Additionally, we request the inclusion of a provision to quote for out-of-pocket expenses (local and domestic travel, and lodging). If the agreement extends beyond two years on mutually agreed terms, we suggest a 10% price escalation be accepted by NCRPB.</p>	
7	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 11)	Stage Report/ Deliverables - Inception Report, Interim Report, Draft Report, Final Report	<p>We request to change the payment terms as below -:</p> <p>a) Inception Report - 15% of approved cost of part (A)</p> <p>b) Interim Report - 15% of approved cost of part (A)</p> <p>c) Draft Report - 40% of approved cost of part (A)</p> <p>d) Final Report - 30% of approved cost of part (A)</p> <p>e) Handholding Support - 25% each at the end of 1st, 2nd, 3rd & 4th quarter of cost of part (B)</p>	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
			This payment term will help us maintain a positive cash flow during the engagement, enabling us to deploy the best resources, including need-based SMEs, and dedicate review time from our senior leadership. This, in turn, will save significant time and resources for NCRPB while ensuring high-quality deliverables.	
8	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 11)	Handholding Support for one year after approval of Functional Plan for FP implementation	We request more details and clarity regarding the type of expected support during this period, as well as how many team members NCRPB expects us to deploy full-time during this duration.	The clause is self-explanatory
9	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 12)	The processing time of the payment will be 90 days for final payment and 45 days for all other stage reports,	We request the release of 50% of the payment for each milestone upon submission of the report, with the remaining 50% to be paid after approval by the SPOC. Additionally, we request that the payment for the stage report be processed within 30 days and the final report payment within 45 days.	No change

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10	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 12)	Note: Point No (v) The successful bidding entity is also required to present the progress of work to the NCRPB, CRC, and/or Planning Committee/ PSMG/ Board and/or MoHUA as and when required and shall comply with the instructions regarding this assignment.	We will share the progress of work in a prescribed format agreed upon with NCRPB on a bi-weekly basis, along with the PwC standard Monthly Update Report (MUR) format on a monthly basis. This report, along with all important communications, will be shared with the project stakeholders identified during the kick-off meeting with NCRPB. It will help us refine our approach and methodology if you provide the details of the project stakeholders.	No change
11	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 12)	Note: Point No. (vi) The successful bidding entity shall provide post submission services/support at no additional cost to NCRPB till the final approval of the Functional Plan by the NCRPB Board.	Please remove this requirement as it is a bit vague. After the submission of the final report, Part A of the deliverable will be completed, and Part B will begin. Therefore, we have requested to separate the pricing for Part A and Part B in the price bid format.	No change
12	3.2 Deliverables and Time/ Payment Schedule (Pg. No. 12)	Note: Point No. (viii) Success fee for completion within stipulated time - 02% over and above the fee if completed to the acceptance of NCRPB, in 44 weeks instead of 48 weeks for the preparation of Functional Plan.	We request the client to increase the success fee from 2% to 10% over and above the base fee. Additionally, we seek clarity on the assessment criteria for the success fee. As a responsible and competent consultancy firm, we are confident in completing this work within 44 weeks. Any delay from NCRPB in review, feedback, approval, or	No change

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			sharing necessary data should not be considered as consultant non-performance.	
13	Note ii, (Pg. No. 12)	The successful bidding entity will be required to make one or multiple presentations (minimum up to 05 such presentations) before NCRPB and/or Consultancy Review Committee (CRC) /Planning Committee/ Project Sanctioning and Monitoring Group (PSMG)/ Board/ MoHUA/ NCR participating States/ any other relevant Ministry/Department/ Agency, etc. within a week of submission or later of each of the above reports/ stage. The observations and suggestions conveyed by CRC/NCRPB will be incorporated by the successful bidding entity	We request the appointment of a Single Point of Contact (SPOC) from NCRPB for this assignment to review and approve the deliverables. For each deliverable, we will submit a summary in PPT format for presentation and discussion. We suggest that once the report is approved by the SPOC, the consultant's payment should be released in full. Meetings with senior authorities and decision-makers should be arranged only for the draft and final reports to gather and collate their inputs and suggestions within a timeframe of no more than two weeks. After receiving the collated MoM or change instructions, the consultant will incorporate final changes into the draft and final report. Any delays in review, approval, or meetings	No change

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		and revised Report to be submitted to NCRPB.	should not be considered as consultant non-performance.	
14	3.6 Method of Selection	The selection of the bidding entity shall be made on QCBS basis (80% Technical, 20% Financial weightage)	Please provide details on the formula to be used for deriving the final score and successful bidder. Also please confirm that the technical score of all bidders will be	As per standard QCBS evaluation
15	3.14.2 Bid Opening (Pg. No. 18)	Board approved Profit and Loss Account Statement duly signed by CMD/ MD/CA/ Authorized signatory, regarding statement of profit making in at least 03 years of last five consecutive financial years and Earnest Money Deposit (EMD)	We request client to accept the Profit and Loss Account Statement duly signed by CMD/ MD/CA/ Authorized signatory, without necessitating the board approval for the same.	No change
16	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Assignments: Number of relevant studies or consultancy assignments completed in the last 10 years:	We request the client to define 'Similar Assignments' and 'Relevant Projects'.	The clause is self-explanatory.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
17	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Digital Assignments: Infrastructure Planning	We request client to accept the project experience of providing consultancy in establishing Digital Infrastructure like Data Center, Command and Control Center, Enterprise Resource Planning (ERP) modules, IoT sensors, Smart Utiliites, Digitization of Govt Services and Digital Public Infrastructure Projects such as UPI, GST, UIDAI, AFCS, Free Public WiFi, CCTV network and more.	No change
18	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Assignments: Smart Governance Framework	We request client to accept the project experience of providing consultancy in establishing a roadmap for Digital Governance, IT governance, E-Goverance, M-Governance, Unified Digital Municipal Services, creating MIS, platforms for E Governance, M Governance etc.	No change
19	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Assignments: GIS-Based Urban /Regional Planning	We request client to accept the project experience of providing consultancy in establishing platform for GIS based mapping of urban utilities, properties, 3D mapping, Digital Twin, Land Parcel Monitoring, Geo Tagging of services etc.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
20	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Assignments: Innovative Technologies	We request client to accept the project experience of providing consultancy in establishing innovative technology in the domain of AI, ML, Blockchain, Digital Twin, 3D Mapping, Big Data, Drone, Metaverse, Cognitive Analytics, LLM, NLP etc.	No change
21	Evaluation Criteria for Technical Proposal (Pg. No. 19)	Experience in Similar Assignments: App Development	We request client to accept the project experience of providing consultancy in developing web and mobile based applications for any services.	No change
22	Evaluation Criteria for Technical Proposal (Pg. No. 20)	(ii) If Consultancy Assignments in similar sectors is done or if any Plan prepared in such sector for a State or geographical area comparable to NCR, preference or higher weightage will be given for such bidding entities.	Please specify how this preference will be calculated. We suggest allocating 10 marks for the consultant's experience in working on projects in urban areas comparable to NCR in terms of population or geographical area.	No change
23	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Key Personnel Qualifications & Experience: Qualifications and competence of the key professional staff currently on the bidding entity's payroll	We request the client to consider reduction in the required years of experience and qualification as mentioned below.	No change
24	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Proof Required - Detailed CVs, degrees, certification,	We request the client to consider the CVs of proposed resources with clearly specified details, including degree, certifications,	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		and professional references (atleast 2 references).	experience, and professional references. As per standard practice, it is not necessary to attach copies of degrees and certificates along with the CVs.	
25	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Team Leader: Postgraduate in Computer Science/IT; 20 years in IT field' experience – 5 marks	Team Leader: Postgraduate in Computer Science/IT/ECE; 10 years in IT field' experience – 5 marks	No change
26	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Deputy Team Leader: Postgraduate in Planning; 15 years' experience in urban and regional planning, preference will be given to IT experience – 4 marks	Deputy Team Leader: Postgraduate in Urban Planning/Management/Design; 7 years experience in urban and regional planning/urban management, preference will be given to IT experience (40% of allocated marks) – 4 marks	No change
27	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Digital Infrastructure Expert: Postgraduate in ICT/Engineering; 15 years experience in ICT/ digital infrastructure planning– 3 marks	Digital Infrastructure Expert: Postgraduate in ICT/Engineering; 7 years experience in ICT/ digital infrastructure planning– 3 marks	No change
28	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Software Application Developer (2 no.): Graduate in Computer Science; 10 years experience in software development – 3X2=6 marks	Software Application Developer (2 no.): Graduate in Computer Science; 5 years experience in software development – 3X2=6 marks	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
29	Evaluation Criteria for Technical Proposal (Pg. No. 20)	E-Governance Specialist: Postgraduate in Public Administration and diploma in computer science with 10 years experience in e-governance – 3 marks	E-Governance Specialist: Postgraduate in Public Administration/Urban Planning/Urban Management/Computer Science/IT and diploma in computer science/IT with 5 years experience in e-governance, preference will be given to IT experience, preference will be given to IT experience (40% of allocated marks) – 3 marks	This clause will be read as: E-Governance Specialist: Postgraduate in Public Administration and diploma in computer science/ IT/BCA with 10 years experience in e-governance – 3 marks
30	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Cyber Security Expert: Certified Information Systems Security Professional (CISSP); 10 years experience in cyber security systems – 2 marks	Cyber Security Expert: Certified Information Systems Security Professional (CISSP) OR Similar Certificate; 5 years experience in cyber security systems – 2 marks	No change
31	Evaluation Criteria for Technical Proposal (Pg. No. 20)	GIS Specialist: Post Graduate in GIS/ Geo- Informatics with 10 years experience in GIS works – 2 marks	GIS Specialist: Post Graduate in GIS/ Geo-Informatics with 5 years experience in GIS works – 2 marks	No change
32	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Emerging Technology Specialist: Post Graduate in Computer Science/IT and 10 years experience in AI, IoT, and Blockchain;– 2 marks	Emerging Technology Specialist: Post Graduate in Computer Science/IT and 7 years experience in AI, IoT, and Blockchain;– 2 marks	This clause will be read as: Emerging Technology Specialist: Post Graduate in Computer Science/IT and 08 years

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
				experience in AI, IoT, and Blockchain;- 2 marks
33	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Innovation Expert: Graduate in Computer Science/IT; 10 years' experience in innovative IT assignments – 2 marks	Innovation Expert: Graduate in Computer Science/IT; 5 years' experience in innovative IT assignments – 2 marks	No change
34	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Junior Planning Professional: Graduate in Planning; 5 years planning experience – 1 mark	We request to accept to accept the professional with post graduate degree and five years of experience in filed of urban planning/ water resource mangement/ social infrastructure/ mobility/climate/ education/agriculture	No change
35	Evaluation Criteria for Technical Proposal (Pg. No. 20)	(iii) The selected bidding entity has to ensure the deployment of proposed Key Professionals mentioned above for the completion of allocated assignment under this tender till the approval of final stage of this assignment.	We request clarity on the deployment location for the project team. We suggest that the project team be based in NCR, with key team members available for discussions and meetings with NCRPB, while the remaining team members work from the PwC office.	No change
36	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Key Personnel Qualifications & Experience: Proof Required	We request client to accept the any one (1) document out of Detailed CV certified by the authorised signatory, degrees, certificate, and professional references.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
37	Evaluation Criteria for Technical Proposal (Pg. No. 20)	Technical Presentation of Proposal - 20 marks	We request to provide bifurcation of technical presentation marks.	No change
38	Evaluation Criteria for Technical Proposal (Pg. No. 21)	Note: Point No. (v) Any change in the proposed Key Professionals will require a prior written permission from the client.	We request client to consider the sudden incidents of medical reasons, resignation or any similar reasons in case of change or availability of the resource.	No change
39	3.14.4 Public Opening and Evaluation of Financial Proposals (Pg. No. 21)	(iii) NCRPB will determine whether the Financial Proposals are complete, (i.e., whether they have costed all items of the corresponding Technical Proposals, if not the client will cost them and add their cost to the initial price), correct any computational errors, etc.	We request to provide the format to put cost of all items corresponding to technical proposal	No change
40	3.14.4 Public Opening and Evaluation of Financial Proposals (Pg. No. 21)	The bidding entity who emerges H-1 (Highest Combined Score), based on QCBS for a particular assignment will be invited for signing a Contract Agreement for respective Functional Plan work, taking into consideration the priority	Please provide the detailed calculation formula	As per standard QCBS Evaluation procedure.

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		submitted by the bidding entity and the condition prescribed in this RFQ-cum-RFP document in this regard		
41	3.17 Other conditions of payment (Pg. No. 23)	3.17.3 In case of delay in the conduct of consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover liquidated damages, including administrative expenses, for breach of contract, a sum equivalent to 0.5% (half percent) of total contractual value, which the bidding entity has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is delayed, subject to an overall	The penalty should be applicable only in cases of consultant non-performance. Any delays caused due to pending reviews, feedback, approvals, or the unavailability of requisite data and support from NCRPB should not be attributed to the consultant, and no penalty should be imposed in such cases.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		ceiling of 10% of the total contract price.		
42	2.6.4 Failure and Termination (Pg. 51)	In case of delay in the conduct of Consultancy services within the time fixed or in the event of repudiation of the contract, the Client reserves the right to recover damage for Breach of contract as indicated below: "To recover from the Consultant as agreed liquidated damages including administration expenses and not by way of penalty, a sum equivalent to 0.5% (half percent) of total contractual agreement, which the Consultant has failed to deliver within the period fixed for delivery for each week or part thereof during which delivery is in arrears subject to an overall	The penalty should be applicable only in cases of consultant non-performance. Any delays caused due to pending reviews, feedback, approvals, or the unavailability of requisite data and support from NCRPB should not be attributed to the consultant, and no penalty should be imposed in such cases.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		ceiling of 10% of the total contract price".		
43	Section 6.5 Liquidated Damages for Delay (Pg. 54)	6.6 If the report submitted by the Consultant is found deficient in the requisite quality, the approving authority of NCRPB can accept the report, while considering other factors, with a penalty of up to 10% of the payment due in this regard to Consultant. This shall be independent of penalty referred to in point 6.5 above	We request that the overall penalty ceiling be capped at 5% of the total contract price.	No change
44	3.17 Other conditions of payment (Pg. No. 23)	3.17.4 b) This shall have to be furnished by the successful bidding entity within 07 days of issue of LoA by client or within 07 days from the date of issue of a letter accepting the offer of the assignment whichever is earlier but in any case before signing of contract.	We request the client to accept the submission of PBG within 30 days of issue of LoA by client or within 30 days from the date of issue of a letter accepting the offer of the assignment	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
45	Section 4 - 3. Scope of Work: (Pg. No. 24)	3.1 Key Deliverables & The Consultant shall duly incorporate all provisions of the Chapter Smart and Digital NCR and all relevant provisions of all other chapters of Draft/ Final RP 2041. FP will include, but will not be limited to following:	We request client to ensure that the consultant's scope is limited to design give framework, plan and methods. All the data shall be provided by the client in prescribed format given by Consultant. Nodal shall give insights, NCRPB provide support in scheduling meeting and appointments.	No change
46	Section 4 - 3.2 Task 5: Stakeholder Engagement	(i) Organize workshops and consultations with key stakeholders, including government agencies, private sector players, and community representatives.	We request the client to bear all the expenses for organising the workshop and inviting the participants. The consultants role shall be limited to plan the workshops. Also, the client shall limit the no. of workshop event to 3 to 4.	No change
47	Section 4 - 3.2 Task 6: Reporting and Documentation	(ii). Provide GIS-based mapping and digital service modelling for visualization.	We request client to arrange the required licenses for running GIS platforms. However, the consultant's role shall be limited to provide required consultancy for mapping, modeling and visulisation.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
48	Section-4: Terms of Reference (p.g. No. 24)	<p>3.1 Key Deliverables (v). Develop comprehensive digital planning platform for NCR through enhancement of existing web portals.</p> <p>(iv). Develop Digital Agricultural Platforms for IoT sensors for soil and crop health, irrigation scheduling etc.</p> <p>(v). Develop Smart and Integrated Water Grids platform with action plan for real time monitoring of water quality, usage, leaks etc. including use of AI for predictive analysis of water shortages etc.</p> <p>(vi). Develop an integrated digital platform combining all modes of transport (buses, rails, metros, taxis, e-scooters, e-ricks, waterways, etc) into a Unified App for route planning, ticketing and payments.</p> <p>(vii). Develop a AI based Smart Universal Governance Interface</p>	<p>We request that these deliverables be removed from the consultant's scope, as they fall under the scope of the implementation agency. Alternatively, the consultant can provide a roadmap and plan to achieve these tasks.</p>	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		<p>(UGI) Platform for ease of access to all government information , approvals , payments systems, and other related citizen centric services to NCR residents.</p> <p>(viii). Develop a NCR oriented Ease of Doing Business Platform for all business sectors including manufacturing, logistics, MSMEs , services etc as a one - stop solution for all business needs including those relating to land, environment, taxation, etc.</p> <p>(vii). Develop digital platform for citizen oriented real time online monitoring of comprehensive pollution and major weather parameters.</p>		
49	Deliverables, 8. Implementation and Capacity Building (Pg. 28)	(i) Conduct stakeholder consultations, workshops, and capacity-building programs for local authorities and stakeholders.	Please provide clarity regarding venue arrangements, logistics, and coordination activities for such workshops. As we understand, the consultant's role will be limited to designing and planning the	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
			workshops and supporting the NCRPB team during execution.	
50	1.2 Legal Framework for preparation of Functional Plans (Pg. No.6)	Accordingly, for guidance of the NCR participating States and Union Territory, NCR Planning Board has earlier prepared five functional plans to elaborate one or more elements of the NCR Regional Plan 2021 (NCR RP 2021), notified in 2005.	We want to highlight that it shall not be required any scope of work for us which includes a self-review of our earlier work or includes a downstream work from our earlier work.	No change
51	3.1 General Conditions (Pg. No.9)	(xi) The Client will provide the data/ reports available with NCRPB. Collecting any other information relevant to the assignment will be the responsibility of the successful bidding entity. Client will provide the necessary introductory letter to get the information from other concerned agencies / departments, wherever applicable.	Client will have to support us in getting required data from various stakeholders in a stipulated amount of time. In case of non - cooperation from any of the stakeholder shall not be subject to the consultant's performance.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
52	3.1 General Conditions (Pg. No.10)	(xxii) The successful entity will also be required to take out an insurance within 07 days of LOA acceptance or before contract signing whichever is earlier.	Request to clarify why the consultant will require insurance and if necessary request you to provide at least 30 days after LOA acceptance.	No change
53	3.1 General Conditions (Pg. No.11)	The final submission of the project will also include source code, the project/portal coding, database, flow charts, copyrights and admin rights. It will be the exclusive property of NCRPB.	We request client to delete this clause as the this clause will not be applicable as there will not be any coding or software development work involved. This shall be in the Implementing Agency's scope.	No change
54	3.2 Deliverables and Time/ Payment Schedule (Pg. No.12)	Note: ii) The successful bidding entity will be required to make one or multiple presentations (minimum up to 05 such presentations) before NCRPB and/or Consultancy Review Committee (CRC) /Planning Committee/ Project Sanctioning and Monitoring Group (PSMG)/ Board/ MoHUA/ NCR participating States/ any other relevant Ministry/ Department/ Agency, etc. within a week of	We request the client to reduce number of presentations upto 2.	No change

Sr. No.	RFQ-cum-RFP Document Reference (s) (section number page)	Content of RFQ cum-RFP	Points of clarification	NCRPB Reply
		submission or later of each of the above reports/ stage.		
55	6. Smart Rural and Urban Development: (Pg. No. 26) & Task 3: Policy and Framework Development (Pg. No. 27)	(ii). Recommend policies for enhancing rural connectivity and integrating smart solutions for villages.	Please note that we cannot formulate policy for the Government. We can only provide broad inputs which can be used by the Government for policy	No change

07.02.2025

Sd/-
Director (A&F)